

Revenues and Benefits Joint Committee 24th November 2022
Performance Update
Appendix 1: Performance Data Quarter 2 2022/23

Measure	Quarter 2 2022/23		2021/22 Annual Outturn	
	NK	COL	NK	COL
Local Authority				
Council Tax collection (cumulative)	57.42%	52.17%	98.38%	94.00%
NNDR collection (cumulative)	70.58%	62.99%	99.74%	98.45%
NNDR collection – WLDC (cumulative)	66.06%		97.90%	
No. Revenues customers awaiting change to be processed	1,193	2,945	976	2,046
Total Net Arrears for Council Tax prior years (i.e. not including current year)	£1,701,196	£3,818,201	£1,813,006	£2,197,469
Total Net Arrears for NNDR prior years (i.e. not including current year)	£484,204 (debit)	£6,931 (credit)	£47,360	£117,570
Housing Benefit overpayments collection in period	113.30%	162.20%	102.89%	167.76%
Outstanding Housing Benefit overpayments debt	£1,327,854	£2,538,654	£1,418,662	£2,661,801
Housing Benefit New Claims: Average number of days to process (cumulative)	20.55 days	16.41 days	17.34 days	16.54 days
Housing Benefits Changes of Circumstances: Average number of days to process (cumulative)	4.17 days	6.44 days	2.80 days	3.55 days
No. Benefits customers awaiting assessment (cumulative)	732	1,553	651	2,117
% Benefits claims checked financially correct (cumulative)	95.32%	95.56%	96.13%	97.13%